

Report of the Director of Strategic Resources

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ANNUAL HEALTH CHECK – HEALTHCARE COMMISSION RATINGS FOR LOCAL NHS TRUSTS

1. PURPOSE

To advise the Panel of the 2007/08 Annual Health Check ratings for local NHS Trusts published in October 2008 by the Healthcare Commission.

2. LINKS TO CORPORATE PLAN, SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

This report links to the Council's corporate priority to 'achieve the best possible health and well being'.

3. BACKGROUND

3.1 The Healthcare Commission (HC) is an independent body responsible for reviewing the quality of healthcare and public health in England and Wales. In England, it is responsible for assessing and reporting on the performance of NHS and independent healthcare organisations.

3.2 A new system of assessment for the NHS, the annual health check, was introduced in 2006 (to replace the star ratings system) and all Primary Care Trusts (PCTs) and NHS Trusts are required to declare publicly the extent to which they met the 24 core standards set by the Government for the year from 1 April 2007 to 31 March 2008.

3.3 The annual health check looks at a much broader range of performance than the previous system of star ratings and enables the Healthcare Commission to paint a more comprehensive picture than ever before of what is happening in healthcare.

3.4 The performance of each healthcare organisation (acute, ambulance, mental health, learning disability and care trusts, including foundation trusts) is assessed by reference to government standards and targets. The standards are set out by the Department of Health and describe the basic, core standards which patients have a right to expect, such as safety and effective clinical care and the developmental standards that outline the level of quality to which healthcare organisations are expected to aspire.

4. LOCAL NHS TRUST RATINGS 2007/08

4.1 Results of the assessments are published each October by the Healthcare Commission. The overall performance rating is made up of two parts – 'Use of Resources' which looks at how effectively a Trust manages its financial resources and 'Quality of Services' which is an aggregated score of performance against national standards and targets. The results for local NHS Trusts for 2007/08 are outlined below (with the previous years' score in brackets):

- **PETERBOROUGH PRIMARY CARE TRUST 2007/2008 - rated FAIR for Quality of Services and FAIR for Use of Resources**

4.2 Assessments look at how well healthcare organisations perform in areas of interest to patients, service users, carers and the public. The scores below show how many of these assessments were met by Peterborough Primary Care Trust. Most PCTs have two roles. They buy

(commission) services for the local population from other healthcare providers, including, hospital (acute) trusts. Most PCTs also provide healthcare services themselves to local people - for example community nurses. The Healthcare Commission assesses how well PCTs both provide and commission healthcare services.

Safety and cleanliness - This includes reducing the risk of infection, safeguarding children, handling medicines and equipment properly and disposing of waste safely.

11/12 assessments met

Standard of care - This includes whether the trust sees patients within set timeframes and makes its services equally available to everyone.

6/7 assessments met

Waiting to be seen - This includes the supervision and training for staff, whether the trust works with other organisations to meet patients' individual needs and whether it follows national guidelines.

3/4 assessments met

Dignity and respect - This includes whether the trust treats people as individuals, observes confidentiality, and has a transparent process that patients can access easily if they have a complaint.

9/11 assessments met

Keeping the public healthy - This includes whether the trust helps to improve the health of the local community, understands local people's health needs and promotes public health.

5/7 assessments met

Good management - This includes whether the trust treats staff fairly, stores information properly and carries out all the necessary checks before recruiting staff.

15/16 assessments met

Commissioning services - This includes how well the PCT buys (commissions) services for its local population, such as hospital care and other specialist treatment. Part of this commissioning work involves identifying local people's health needs and helping to develop services to meet their needs.

10/15 assessments met

Planning for local improvement - This includes how well the PCT performed in its plans to develop and deliver healthcare services in the area.

13/22 assessments met

▪ **CAMBRIDGESHIRE AND PETERBOROUGH MENTAL HEALTH PARTNERSHIP NHS TRUST 2007/2008 - Rated EXCELLENT for Quality of Services and GOOD (fair in 2006/07) for Use of Resources**

4.3 Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) has been rated among the best of all Trusts in the country by the Healthcare Commission - and is one of just only four in the eastern region recognised nationally. The Secretary of State for Health, Alan Johnson, and the Chair of the Healthcare Commission, Prof Sir Ian Kennedy, sent a personal letter of congratulations to Karen Bell, Chief Executive of CPFT, congratulating her and everyone in the Trust on their performance after it received a rating of "excellent" for its services and "good" for its use of resources, putting it among the top 57 NHS Trusts in the country.

4.4 The scores below show how many of the assessments were met by the Trust.

Safety and cleanliness - This includes reducing the risk of infection, safeguarding children, handling medicines and equipment properly and disposing of waste safely.

10/11 assessments met

Standard of care - This includes whether the trust sees patients within set timeframes and make its services equally available to everyone.

10/11 assessments met

Waiting to be seen - This includes the supervision and training for staff, whether the trust works with other organisations to meet patients' individual needs and whether it follows national guidelines.

2/2 assessments met

Dignity and respect - This includes whether the trust treats people as individuals, observes confidentiality, and has a transparent process that patients can access easily if they have a complaint.

9/9 assessments met

Keeping the public healthy - This includes whether the trust helps to improve the health of the local community, understands local people's health needs and promotes public health.

4/4 assessments met

Good management - This includes whether the trust treats staff fairly, stores information properly and carries out all the necessary checks before recruiting staff.

14/14 assessments met

- **EAST OF ENGLAND AMBULANCE SERVICE NHS TRUST 2007/2008 - Rated WEAK (good in 2006/07) for Quality of Services and WEAK (fair in 2006/07) for Use of Resources**

4.5 The scores below show how many of the assessments were met by East of England Ambulance Service NHS Trust.

Safety and cleanliness - This includes reducing the risk of infection, safeguarding children, handling medicines and equipment properly and disposing of waste safely.

10/11 assessments met

Standard of care - This includes whether the trust sees patients within set timeframes and make its services equally available to everyone.

8/8 assessments met

Waiting to be seen - This includes the supervision and training for staff, whether the trust works with other organisations to meet patients' individual needs and whether it follows national guidelines.

3/5 assessments met

Dignity and respect - This includes whether the trust treats people as individuals, observes confidentiality, and has a transparent process that patients can access easily if they have a complaint.

5/7 assessments met

Keeping the public healthy - This includes whether the trust helps to improve the health of the local community, understands local people's health needs and promotes public health.

3/3 assessments met

Good management - This includes whether the trust treats staff fairly, stores information properly and carries out all the necessary checks before recruiting staff.

13/14 assessments met

- **PETERBOROUGH AND STAMFORD HOSPITALS NHS FOUNDATION TRUST 2007/2008 - Rated WEAK (fair in 2006/07) for Quality of Services and EXCELLENT for Use of Resources**

- 4.6 The scores below show how many of the assessments were met by Peterborough and Stamford Hospitals NHS Foundation Trust. The rating for quality of services was badly affected by the orthopaedic waiting list issue which was resolved at the end of December 2007. The Trust considers that this rating is incorrect and will be lodging an appeal.

Safety and cleanliness - This includes reducing the risk of infection, safeguarding children, handling medicines and equipment properly and disposing of waste safely.

13/13 assessments met

Standard of care - This includes whether the trust sees patients within set timeframes and make its services equally available to everyone.

8/9 assessments met

Waiting to be seen - This includes the supervision and training for staff, whether the trust works with other organisations to meet patients' individual needs and whether it follows national guidelines.

5/12 assessments met

Dignity and respect - This includes whether the trust treats people as individuals, observes confidentiality, and has a transparent process that patients can access easily if they have a complaint.

9/10 assessments met

Keeping the public healthy - This includes whether the trust helps to improve the health of the local community, understands local people's health needs and promotes public health.

5/5 assessments met

Good management - This includes whether the trust treats staff fairly, stores information properly and carries out all the necessary checks before recruiting staff.

17/17 assessments met

5. EXPECTED OUTCOMES

That the Panel notes and comments upon the information contained in the report.

6. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

The Annual Health Check 2007/08 ratings published by the Healthcare Commission on 16 October 2008.